



	FY25 Network Target**	Q1	Q2	Q3	Q4	To Date
<b>Network Capacity</b>	<b>325</b>					
<b>Average</b> prescriber capacity (hours)		277				277
<b>Total</b> prescriber capacity (hours)		3046				3046
<b>Network Utilization</b>	<b>230</b>					
<b>Average</b> prescriber utilization (hours)		190				190
<b>Total</b> prescriber utilization (hours)		2090				2090
<b>Network No Show Rate</b>	<b>18%</b>					
<b>Average</b> no show rate		16%				16%
<b>Network Productivity Rate</b>						
<b>Average</b> productivity		68%				68%
<b>Network Wait Time</b>	<b>19 days</b>					
<b>Average</b> wait time (days)		16				16
<b>Clients Served</b>						
<b>Total</b> active clients on Dec. 1, 2024		3104				3104
<b>Total</b> new clients served		368				368
<b>Total</b> clients served		2288				2288
<b>Total</b> discharges		(224)				(224)
<b>Cost Per Client</b>						
<b>Average</b> cost per client		\$335.02				\$335.02
<b>Cost Per Hour of Service</b>						
<b>Average</b> cost per hour of service		\$342.16				\$342.16
<b>Level of Functioning</b>	<b>69%</b>					
<b>Average</b> level of functioning improvement		72%				72%
<b>Client Reported Hospitalization</b>	<b>3%</b>					
<b>Average</b> client reported hospitalization		6%				6%
<b>Client Reported Crisis Services</b>	<b>5%</b>					
<b>Average</b> client reported crisis		1%				1%
<b>Client Experience</b>	<b>93%</b>					
<b>Average</b> client experience rating		93%				93%
<b>Total</b> client experience surveys sought		3231				3231
<b>Total</b> client experience surveys received		2037				2037
<b>Ineligible Referrals</b>						
<b>Total</b> Providers reporting ineligible referrals received		2				2
<b>Total</b> ineligible referrals received		8				8

\*\*Target percentage of improvement of the outcomes listed above is calculated as an average of 3-year (2021-2023) historical data collected for the network.