



County of McHenry Procurement & Special Services
Procurement Executive Summary

October 30, 2024

Requesting Department: Information Technology
Procurement Name: Microsoft Unified Support
Recommended Vendor: Microsoft Corporation
Amount of Award: \$88,523.00

Notification and Response

Bid/RFP Due Date: N/A
Bids/Proposals Received: N/A
Prevailing Wage: Yes _____ Not Applicable __X__
Proprietary: Yes __X__ No _____

Award Statement

The County has substantial investments in Microsoft software. This includes desktop and server operating systems, M365 Office Suite, Outlook email, D365 Finance and Operations, and numerous other backend applications. To support these applications, the County engages Microsoft directly through a Unified Support Agreement. The Unified Support Agreement consists of proactive support services to maintain and improve the health of our I.T. infrastructure, and prioritized 24x7 problem resolution services that provide rapid response to minimize downtime and impact to the organization. This Unified Support Agreement cost is for one year. The Director of Information Technology and Director of Procurement & Special Services recommend said Unified Support Agreement with Microsoft Corporation of Redmond, WA.

Vendor	Service	Cost
Microsoft Corporation	Unified Support Agreement	\$88,523.00