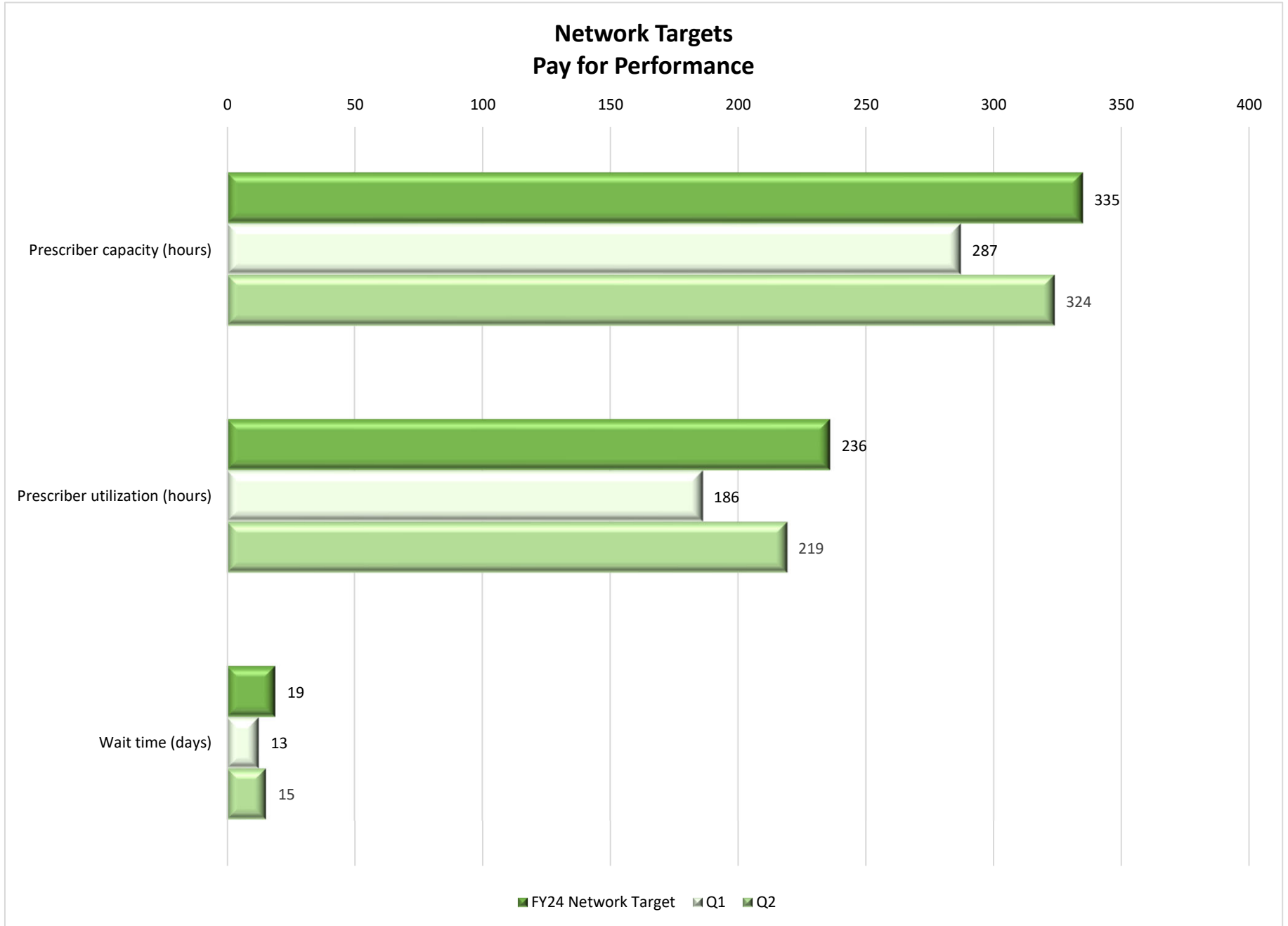




	FY24 Network Target**	Q1	Q2	Q3	Q4	To Date
<b>Network Capacity</b>	<b>335</b>					
<b>Average</b> prescriber capacity (hours)		287	324			306
<b>Total</b> prescriber capacity (hours)		3159	3563			6722
<b>Network Utilization</b>	<b>236 hours</b>					
<b>Average</b> prescriber utilization (hours)		186	219			203
<b>Total</b> prescriber utilization (hours)		2046	2410			4456
<b>Network No Show Rate</b>	<b>18%</b>					
<b>Average</b> no show rate		13%	15%			14%
<b>Network Productivity Rate</b>						
<b>Average</b> productivity		63%	65%			64%
<b>Network Wait Time</b>	<b>19 days</b>					
<b>Average</b> wait time (days)		13	15			14
<b>Clients Served</b>						
<b>Total</b> active clients on Dec. 1, 2023		3052				3052
<b>Total</b> new clients served		390	417			807
<b>Total</b> clients served		3442	3859			3859
<b>Total</b> discharges		(209)	(188)			(397)
<b>Cost Per Client</b>						
<b>Average</b> cost per client		\$487.23	\$356.91			\$422.07
<b>Cost Per Hour of Service</b>						
<b>Average</b> cost per hour of service		\$533.54	\$335.22			\$434.38
<b>Level of Functioning</b>	<b>67%</b>					
<b>Average</b> level of functioning improvement		74%	76%			75%
<b>Client Reported Hospitalization</b>	<b>3%</b>					
<b>Average</b> client reported hospitalization		2%	2%			2%
<b>Client Reported Crisis Services</b>	<b>4%</b>					
<b>Average</b> client reported crisis		1%	1%			1%
<b>Client Experience</b>	<b>93%</b>					
<b>Average</b> client experience rating		95%	96%			95%
<b>Total</b> client experience surveys sought		4346	3326			7672
<b>Total</b> client experience surveys received		1713	1934			3647
<b>Ineligible Referrals</b>						
<b>Total</b> Providers reporting ineligible referrals received		3	1			4
<b>Total</b> ineligible referrals received		25	8			33

\*\*Target percentage of improvement of the outcomes listed above is calculated as an average of 3-year (2020-2022) historical data collected for the network.



Network Targets  
Pay for Performance

