McHenry County

MHB Ethics & Compliance - Public Meeting

MINUTES

April 30, 2024, 5:00 PM
Mental Health Board - Main Floor Conference Room
620 Dakota St., Crystal Lake, IL 60012

Members Present: Greg Alexander, Mike Baber, Christina Bruhn, Lindsay Keisman

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1. CALL TO ORDER

Meeting called to order at: TIME by

2. PUBLIC COMMENT-VIA CALL IN OR 24-HOUR ADVANCE NOTICE TO BGEENEN@MC708.ORG

No public comment.

3. APPROVAL OF MINUTES - FOR ACTION

Mover: Lindsay Keisman
Seconder: Christina Bruhn

Approve previous minutes

<u>Approved by Voice</u>

3.1   MHB Ethics and Compliance - February 27, 2024 Meeting Minutes

4. ADENDA ITEMS FOR DISCUSSION / FOR RECOMMENDATION

4.1   FY24 Outcomes Summary Reports & Graphs Q1

K. Frisk provides an overview of the Outcomes Summary Reports starting on page 4 of agenda packet.

<u>Note corrections to the reports posted</u>:

Domain 3 -

Average % of Active Participants reporting an increased level of functioning is 64%

Average % of Active Participants reporting a maintained level of functioning 28%

Domain 7 -

Average % of Active Participants reporting an increase in social connectedness is 75%

Average % of Active Participants report maintaining in social connectedness is 18%

4.2   FY24 Audits Conducted through 3/19/2024 (Handout)

K. Frisk provides audit overviews for New Directions, Family Health Partnership Clinic, Clearbrook, Northern Illinois Recovery Center, Service, Inc., Warp Corps., Child Advocacy Center, and 22nd Judicial Circuit.

5.   OLD BUSINESS - FOR DISCUSSION / FOR RECOMMENDATION

5.1   Outcomes Standardization - Open Discussion with Providers for Feedback, Concerns, Ideas

G. Alexander gives the history of the analysis of the outcomes measures that should add up to 100% and discussion of the data integrity. This led to discussion of possibly coming up with industry standards across the board for all agencies to provide "accurate" data. With further discussion it is noted that standardization among all is near impossible, and the discussion is open for ideas and concerns. MHB is trying to make the reporting for agencies easier and more efficient without causing more work. MHB is hoping that agencies will be able to use measuring instruments that are already in use.

Topics of discussion:

- Raw Data: Agencies are concerned with providing raw data and the assumptions by MHB are that this would be less work for agencies and the agencies state this would be more work and agencies do not think it is appropriate. Agencies think that clients would be worried about their personal data being shared although no personal indicators would be shared. Possibly try a pilot program with a few providers to find an effective solution. The goal is to find consistency where it makes sense.

- Data integrity and concerns that numbers did not make sense - MHB needs to have simple, useful, reliable data to provide to all stakeholders and decision makers. Agencies state there is not one measure that will apply to most patients from beginning to end of treatment.

- New asks and new expectations will always create more work for agencies. Agencies love the idea of reporting on one domain rather than two.

- No Instrument that fits our agency. There are some agencies that do not fit into a standard outcome measure.

- Why MHB changing this.

- Multiple committee members cannot meet outside of public meetings due to the Open Meetings Act.

- Anxiety of some agencies and not speaking up.

- Live streaming meetings will help more agencies to attend meetings.

Conclusion - G. Alexander proposes that staff and committee members research and discuss a pilot program and discuss with the agencies that may be involved. Keeping in mind the agency's goals, best practices, how it is working today and what to achieve in the future.

K. Frisk announced the July, 24 2024 in person QMT meeting at 9am at the MHB will be a working meeting.

5.2   Website Posting of FY24 Outcomes

K. Frisk states that the quarterly outcomes will be posted on the website vs. having an interactive website due to website constraints.

5.3   Outcomes Dashboard

E. Villa has been trying to use Power BI to create a dashboard which has presented many issues/concerns. Other options will be researched and possibly revisited in the future.

6.   NEW BUSINESS - FOR DISCUSSION / FOR RECOMMENDATION

7.   ADJOURN

Mover: Lindsay Keisman
Seconder: Christina Bruhn

To adjourn the meeting at 7:10 pm

Approved by Voice