

	FY24 Network					
	Target**	Q1	Q2	Q3	Q4	To Date
Network Capacity	335					Ī
Average prescriber capacity (hours)		287	324			306
Total prescriber capacity (hours)		3159	3563			6722
Network Utilization	236 hours					
Average prescriber utilization (hours)		186	219			203
Total prescriber utilization (hours)		2046	2410			4456
Network No Show Rate	18%					
Average no show rate		13%	15%			14%
Network Productivity Rate						
Average productivity		63%	65%			64%
Network Wait Time	19 days					
Average wait time (days)		13	15			14
Clients Served						
Total active clients on Dec. 1, 2022		3052				3052
Total new clients served		390	417			807
Total clients served		3442	3859			3859
Total discharges		(209)	(188)			(397)
Cost Per Client						
Average cost per client		\$487.23	\$356.91			\$422.07
Cost Per Hour of Service						
Average cost per hour of service		\$533.54	\$335.22			\$434.38
Level of Functioning	67%					ĺ
Average level of functioning improvement		74%	76%			75%
Client Reported Hospitalization	3%					
Average client reported hospitalization		2%	2%			2%
Client Reported Crisis Services	4%					i
Average client reported crisis		1%	1%			1%
Client Experience	93%					į
Average client experience rating		95%	96%			95%
Total client experience surveys sought		4346	3326			7672
Total client experience surveys received		1713	1934			3647
Ineligible Referrals						
Total Providers reporting ineligible referrals						Ī
received		3	1			4
Total ineligible referrals received		25	8			33

^{**}Target percentage of improvement of the outcomes listed above is calculated as an average of 3-year (2020-2022) historical data collected for the network.



